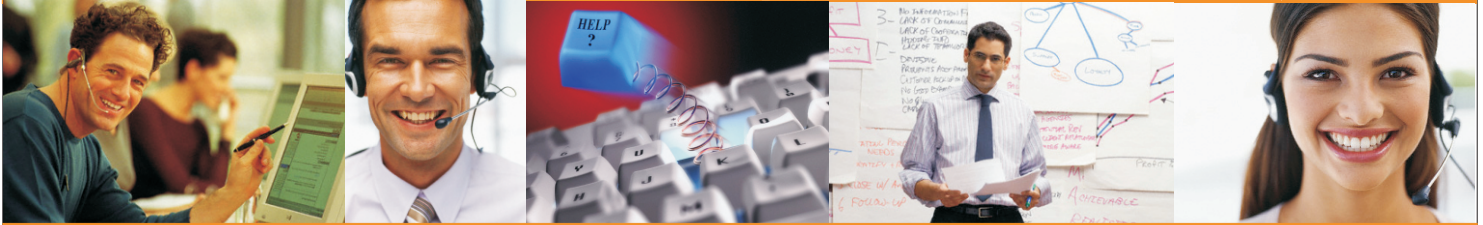


Speak Right for today's hottest career option



Let's Talk training centre , offers high quality training for the aspirants of the Call Centre Industry, meeting strict standards of Instructional excellence. Let's Talk prepares you for a career in the Call Centre Industry developing, English Communication skills for every one who wants to enter the call centre Industry.

The Training module covers Common Errors in Indian English , Soft Skills , Voice -n- Accent, Interview Preparation to crack down all Interview rounds successfully.

If you have been wondering how you can pick up skills required for a Call Centre job quickly , this training module is for you

Call Centre Training Module (3 weeks)

A. Introduction

What is a Call Centre
Types & Functioning of Call Centre
Career in a Call Centre

B. Soft Skills

Communication Skills - Elimination of errors in Indian English
Telephonic Skills - Outbound / Inbound / Marketing skills
Reading & Listening skills

C. Accent

Neutral Accent - Reduction of Mother Tongue Influence (MTI)
Jaw Exercises / Pronunciation of Consonants & Vowels
Intonation Syllable Stress
Introduction to US & UK Accent

D. Personality Development

Attitude Management
Killing Nervousness & Building Confidence
Body language & Dress Code

E. Interview Skills

Resume Preparation
Round of Interviews (Extempore / Group Discussion)
Grammar / Aptitude / Listening Skills)
Personal Interview
Mock Sessions

Centres

Borivali (West) :	31 Goragandhi Appt, Ground floor,Opp Samrat Hotel, Chandavarkar Rd
Andheri (West) :	2nd floor BEST Bldg,Above bus depot, opp Railway Station.
Andheri (East) :	A 205, 2nd floor, Vikas Vertex Bldg, MV Road, Near Station.
Dadar (w) :	601 Laxmi Commercial Complex , Senapati Bapat Marg, Near Station
Elphiston(w) :	47, Suraj building, Elphiston Rd, Near Station
Ghatkopar (w) :	12 Jyoti Chamber, JV Rd , Near Station , Bata Showroom Bldg
Bhandup (w) :	A-2 Station Plaza, Near Station
Mulund (w) :	108, Pranav Commercial, MG Rd , Near Station
Thane (w) :	101, Cosmos Avenue, Gokhale Rd, Above Reliance Money.

Contact Details : Tel: 65152013 / 9324237982 email : admin@inteleworld.com